

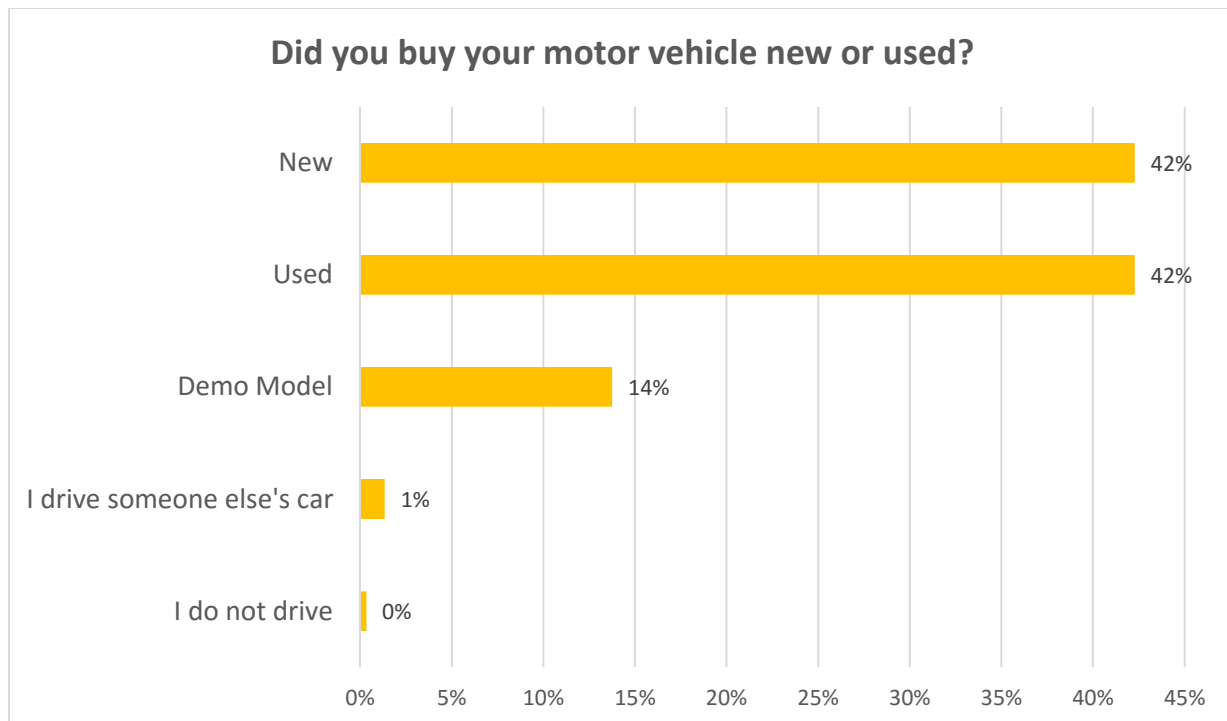
**Automobile Association  
Driver Training and Vehicle Ownership  
Survey Results**



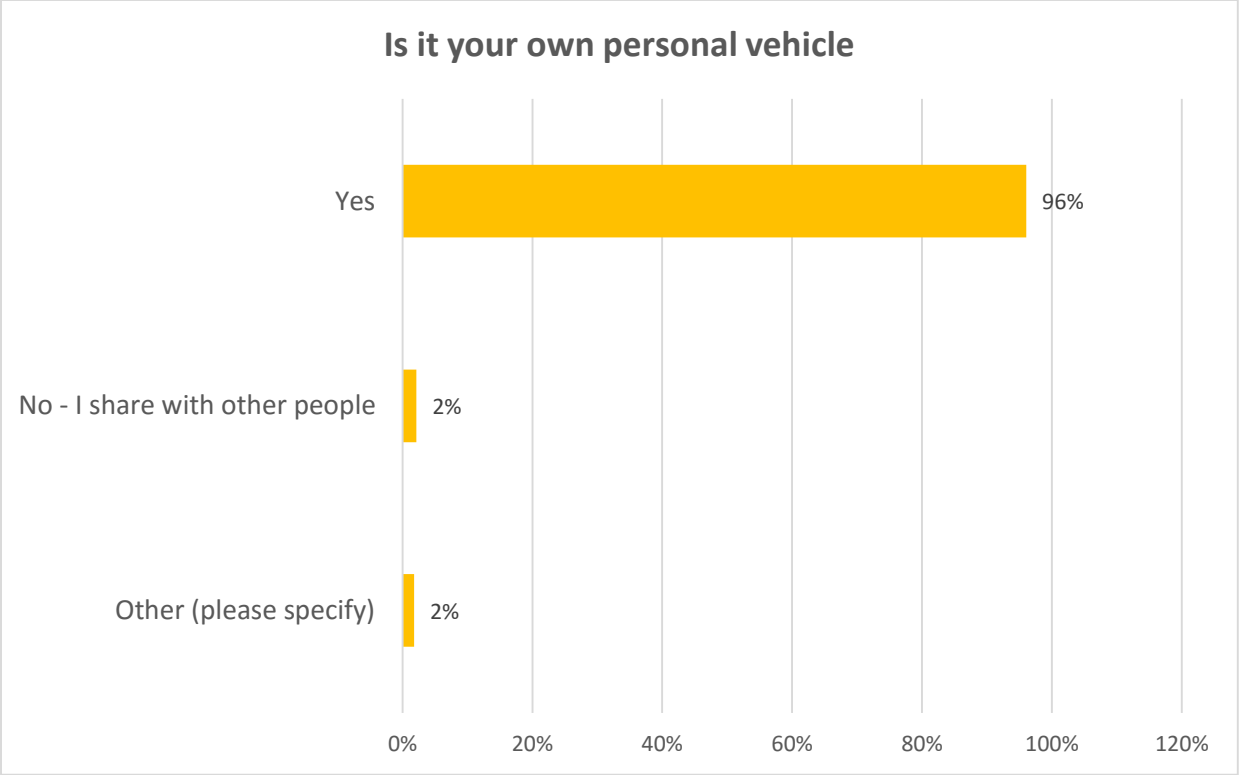
## 1. Overview of current report

The current report highlights the insights acquired from the AA on-road experience survey. Topics under investigation include: personal vehicle ownership, areas of assistance required (offered by the AA), road safety training in schools, as well as, past and possible future challenges faced/will face as a vehicle owner.

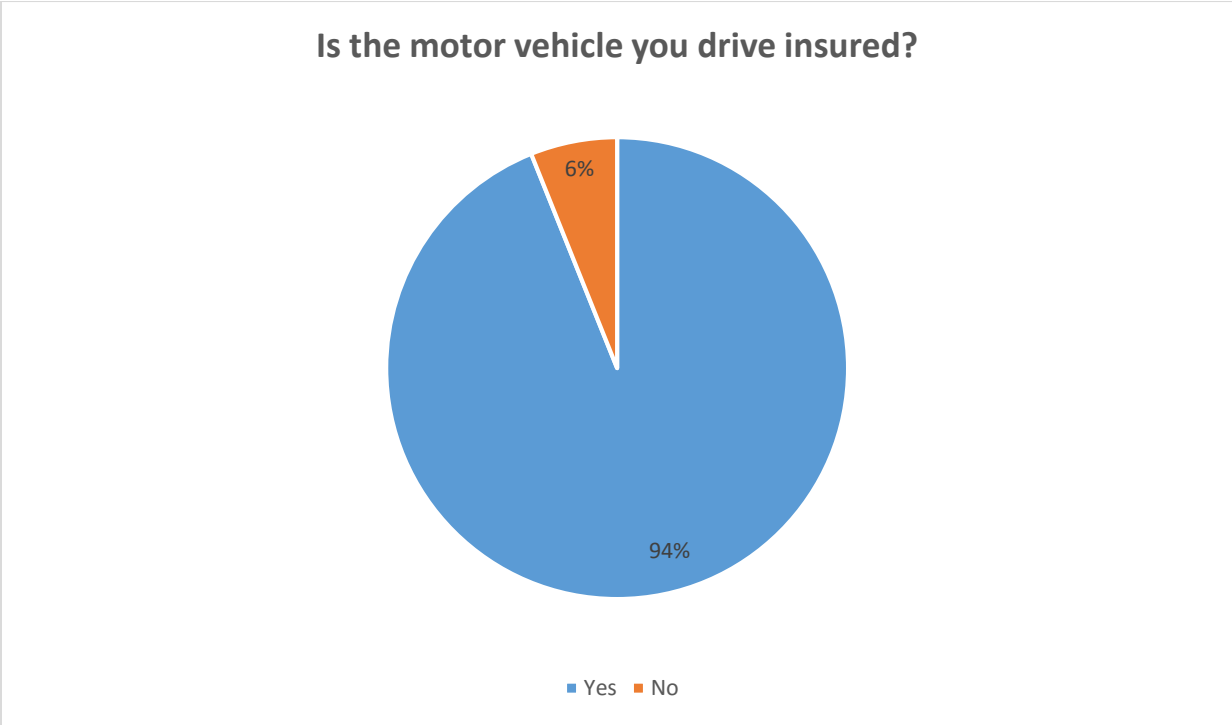
## 2. Results



Sample: 298

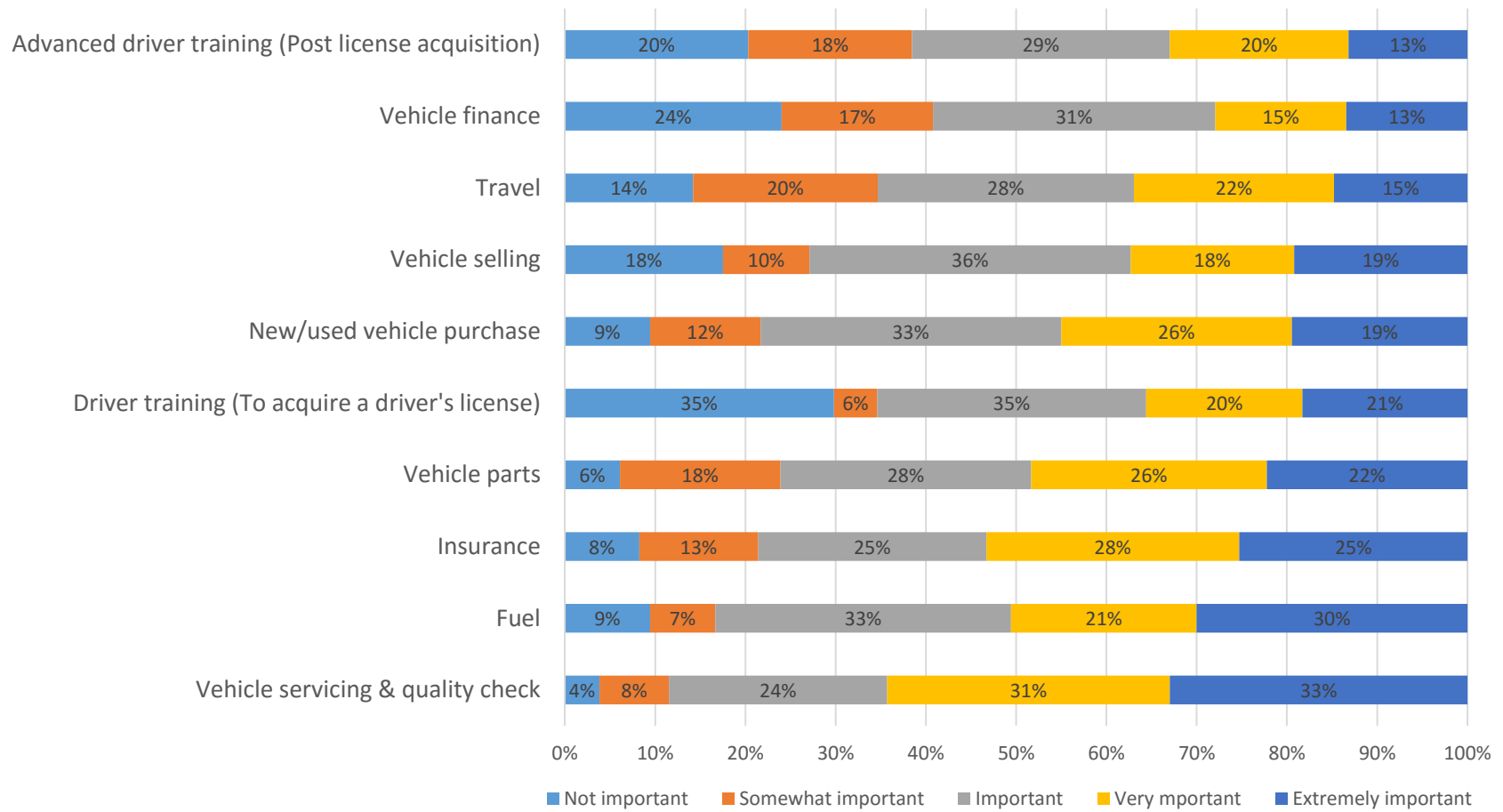


Sample: 280

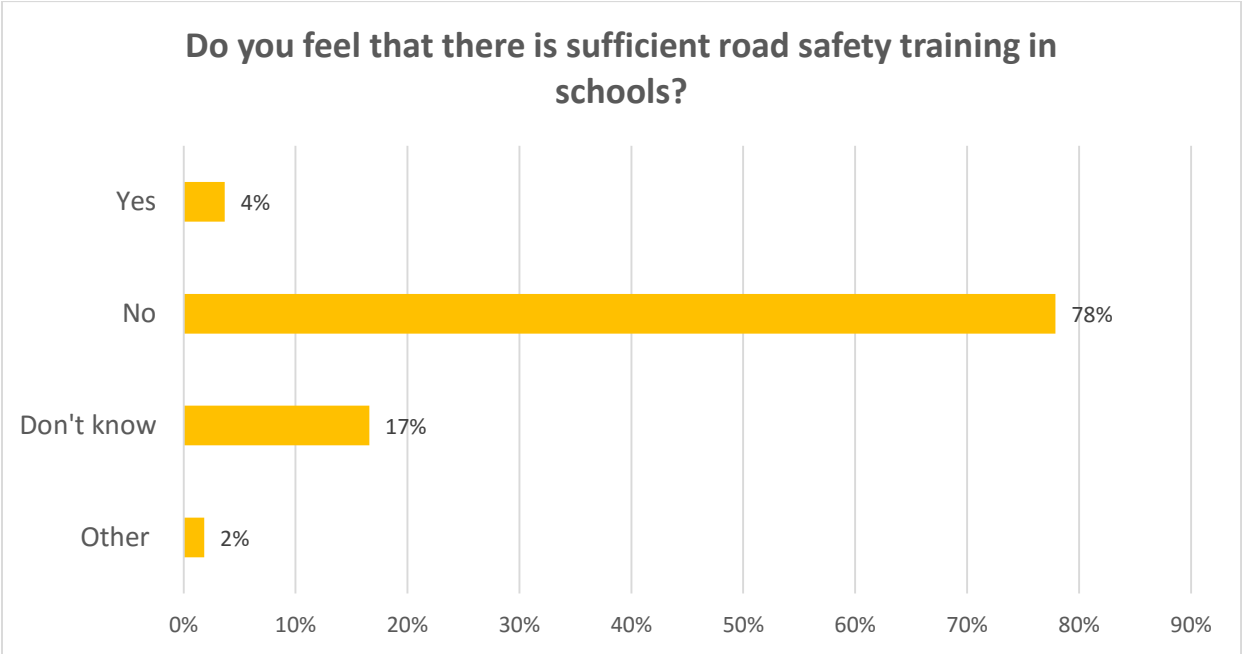


Sample: 280

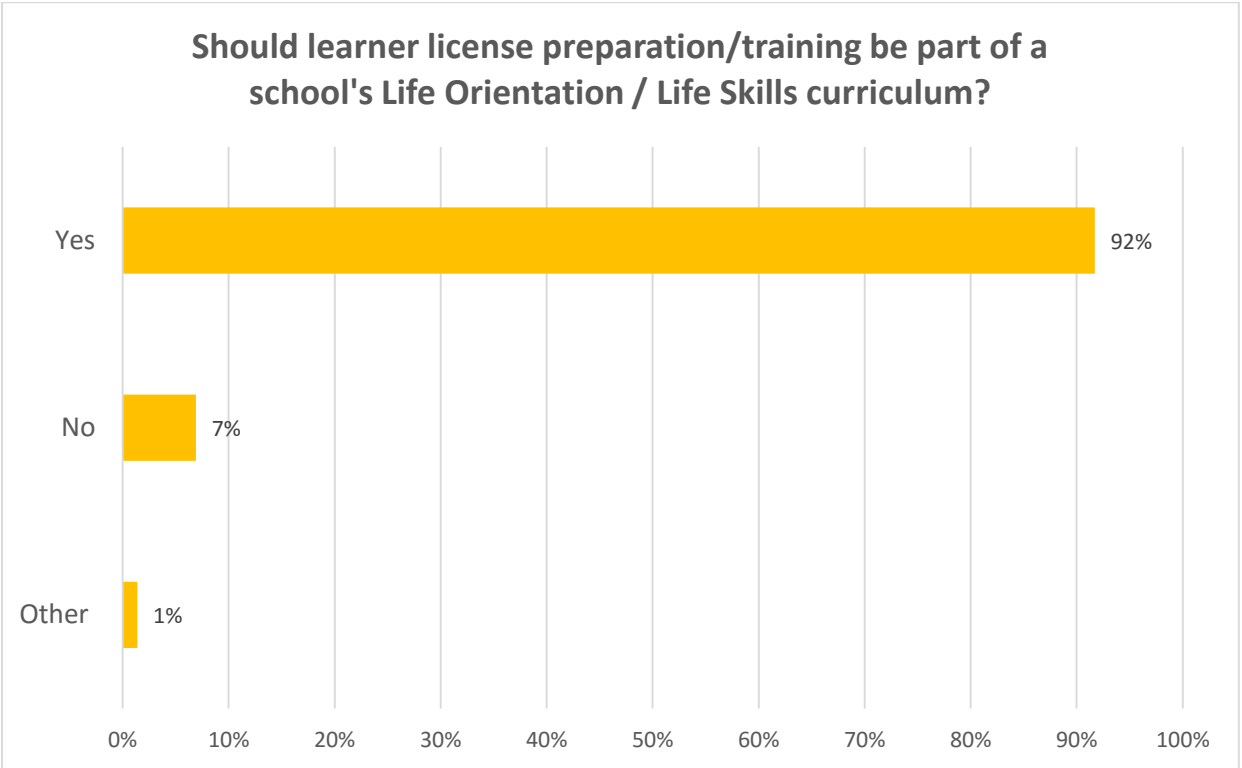
Please rate in order of importance which of the services / items listed below you would like the AA's assistance / advice on



Sample: 192

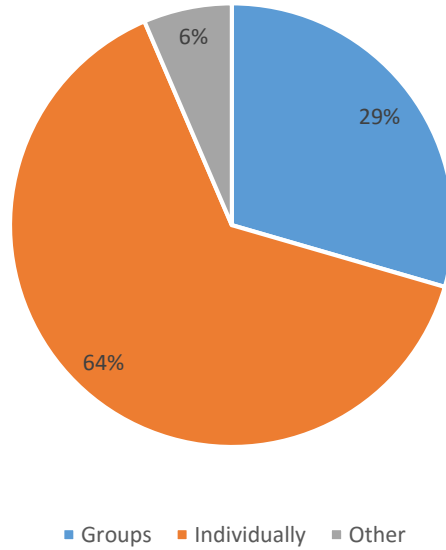


Sample: 221



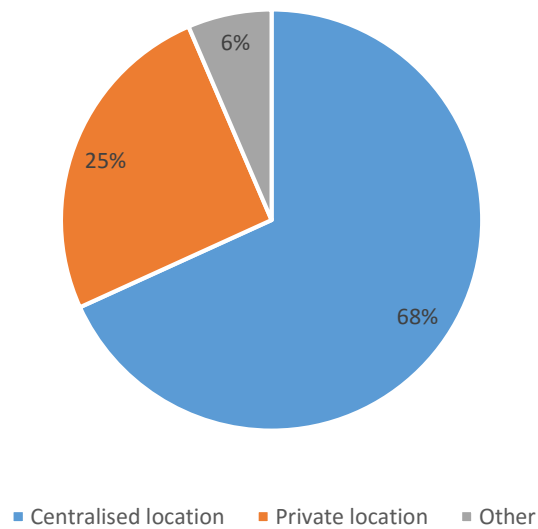
Sample: 221

**Would driver training be better if it occurred in groups or individually**



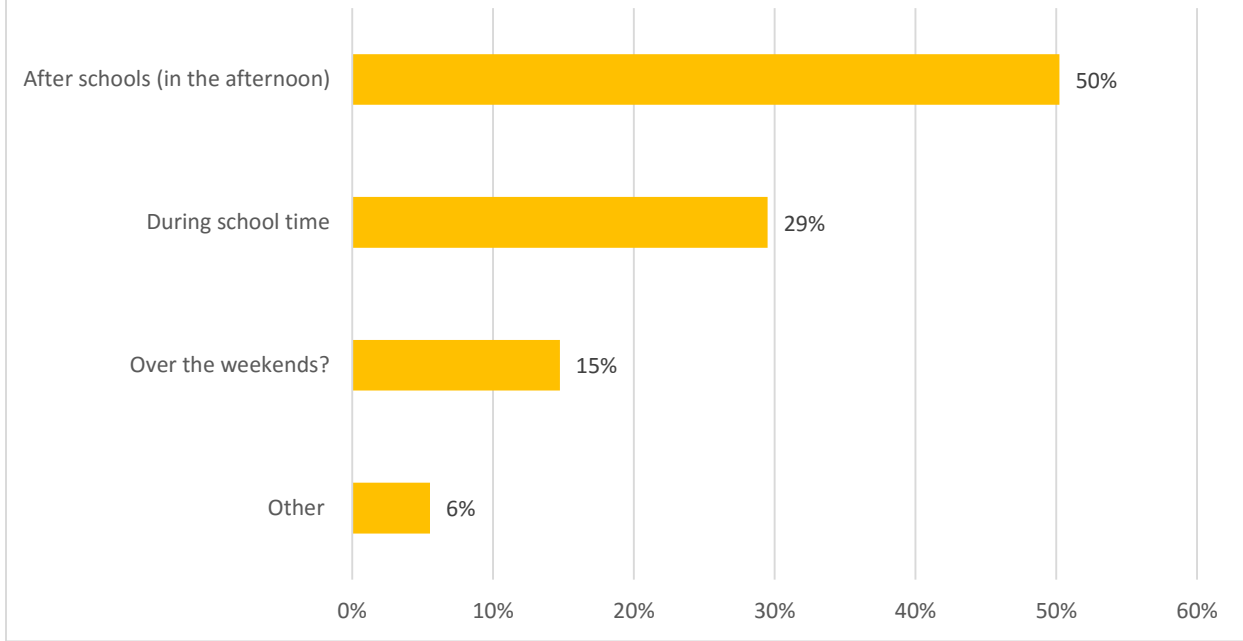
Sample: 221

**Would driver training be better if it occurred in a centralised location (i.e. at school) or in a private location (i.e. at your house / designated training facility)**



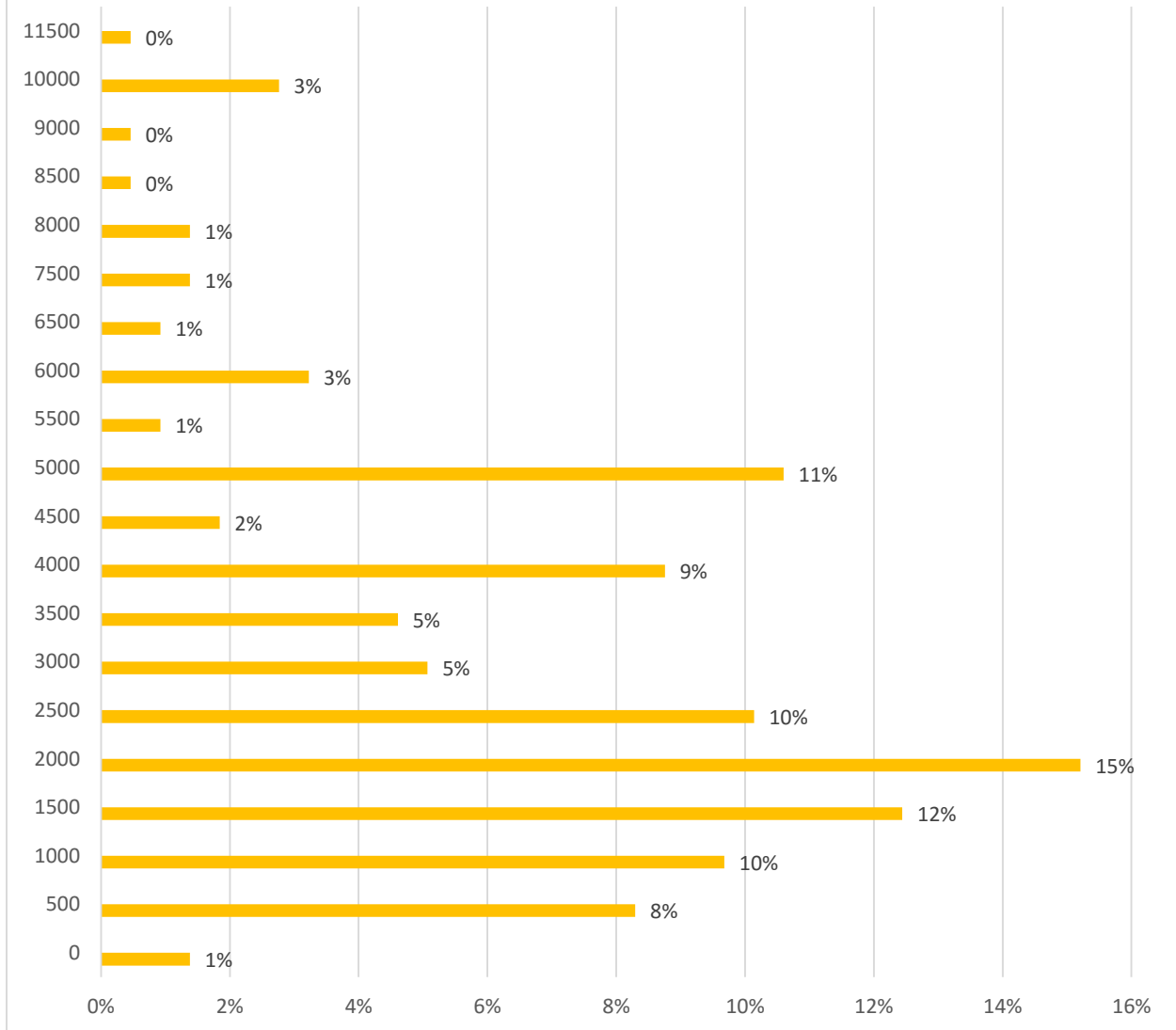
Sample: 221

### When should driver training occur?



Sample: 221

**What would you feel is a reasonable amount (in Rands) to be paying for a COMPLETE driver training course?  
(From initiation to ready for testing)**

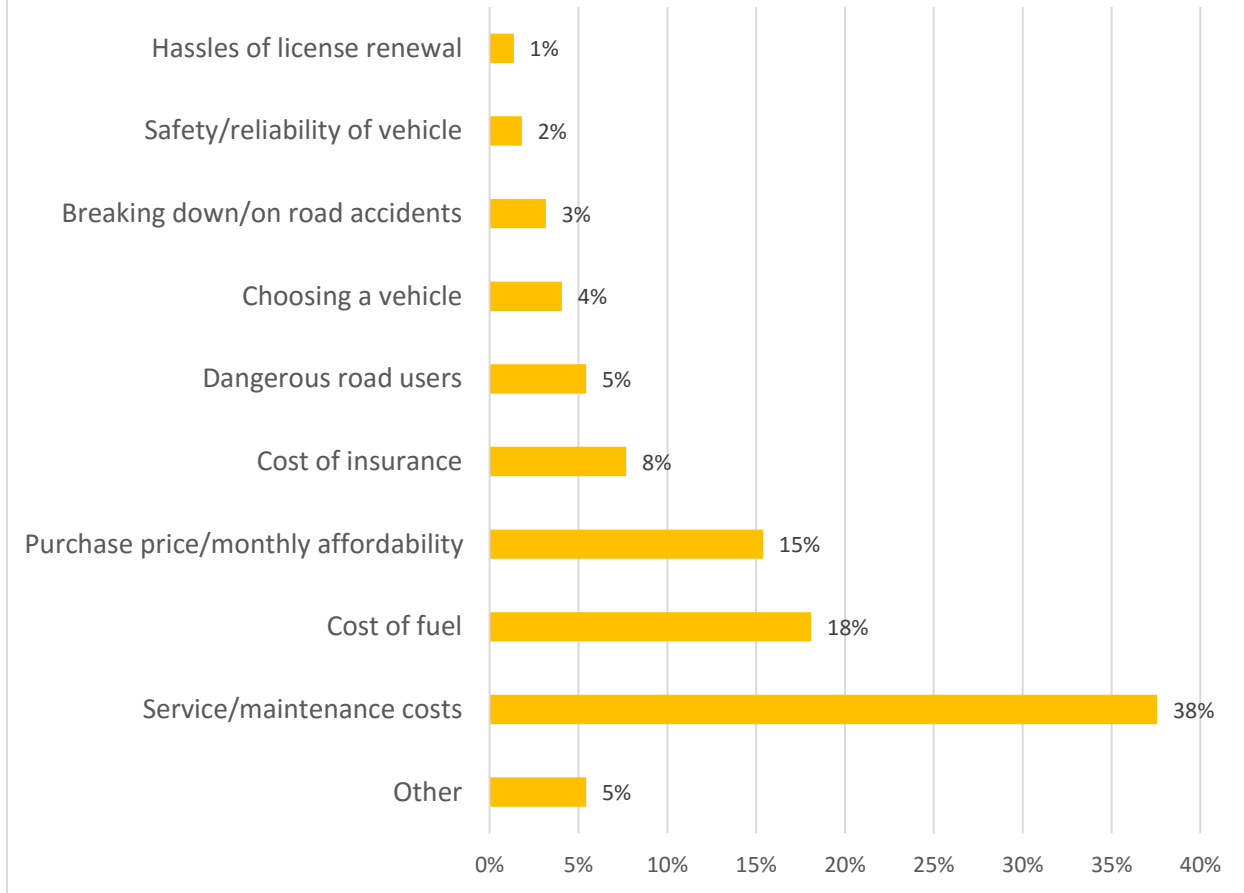


Sample: 221

An average of R3088 was recorded in terms of reasonable amount to be paid for a COMPLETE driver training course. The least amount recorded being zero Rands, and the highest amount being R11500.00 for the complete course.



**Open-end theme analysis:  
Biggest challenges you have faced when it comes to owning  
motor vehicle?**

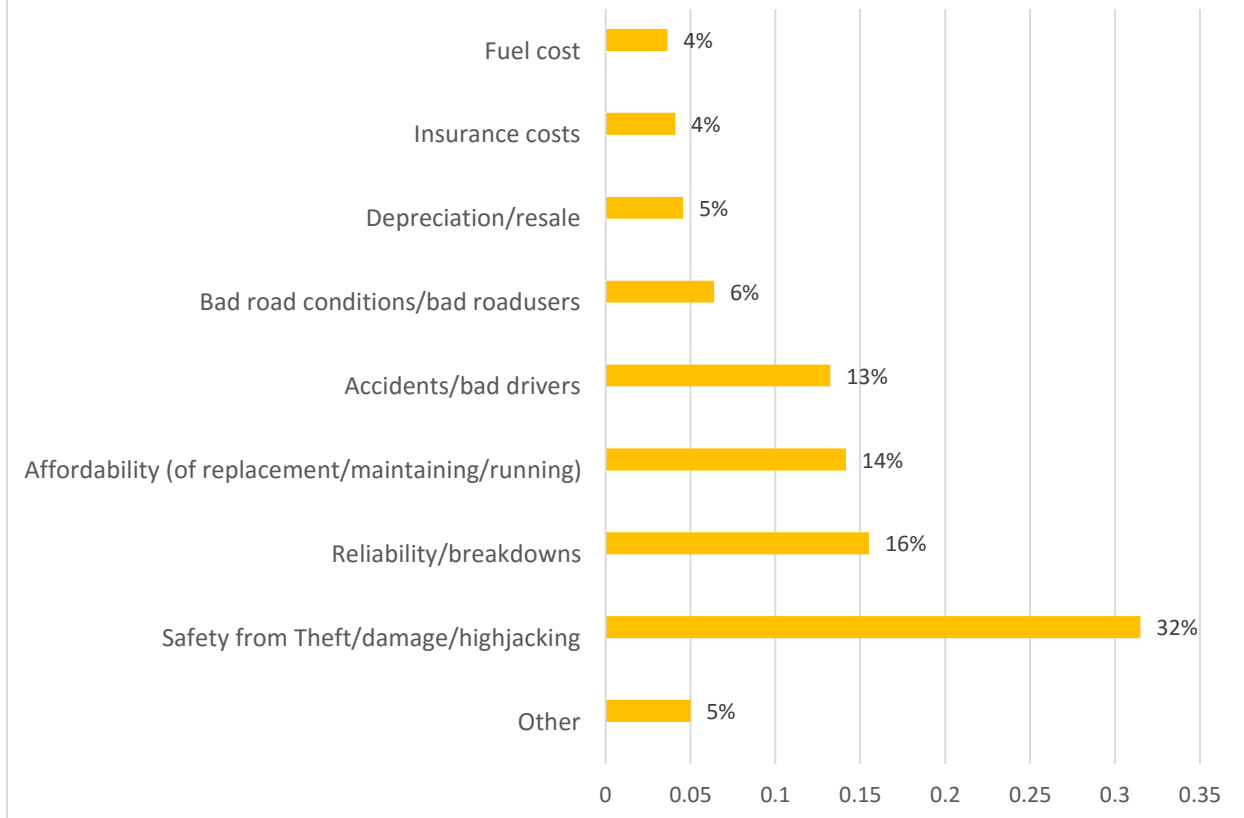


Sample: 221

Other notable mentions include:

- Dealership accountability
- Not having a vehicle when going in for a service
- Finding reputable service centers

**Open-end theme analysis:  
What are the biggest concerns you have with regard to owning  
a motor vehicle?**



Sample: 219

Other notable mentions include:

- Where one would get good service past after the service/maintenance period ends
- Licensing, since no notices are issued anymore
- Nothing really, don't have a choice as there is there is no public transport.

**End.**

**Thank you!**